

# SELECT YOUR SUPPORT

ComResource offers low-cost service options that scale to companies of any size. Choose what's right for your business.

	Good Standard Services (Time & Materials)	Better Managed Monitoring Services (Time & Materials)	Best Managed Monitoring + Support Services (Labor Included)
24x7 Help Desk	✓	✓	✓
Asset Inventory Maintenance	✓	✓	✓
Master Services Agreement	✓	✓	✓
Quoting & Purchasing of Hardware & Software	✓	✓	✓
24x7 Monitoring & Alerts	✗	✓	✓
Application Monitoring	✗	✓	✓
Database Monitoring	✗	✓	✓
Error & Event Log Monitoring	✗	✓	✓
Backup Monitoring	✗	✓	✓
Antivirus & Malware Monitoring	✗	✓	✓
Hardware Utilization (CPU/Drive Space/Memory)	✗	✓	✓
Scheduled Reports	✗	✓	✓
Email Notifications	✗	✓	✓
Automatic Ticket Generation/Courtesy Call	✗	✓	✓
Automatic Patch Management	✗	✓	✓
Best Practices Recommendations	✗	✓	✓
Device Repair	✗	✗	✓
Moves/Changes of Managed Devices & Monitoring	✗	✗	✓
New Equipment After Deployment <i>(priced separately)</i>	✗	✗	✓

## Get in Touch!

Contact a team member today to learn more about our delivery options.

[www.comresource.com](http://www.comresource.com)

## Contact:

Home Office: 614-221-6348

Email: [info@comresource.com](mailto:info@comresource.com)