

# NEED EXPERT IBM STERLING SUPPORT?

## BUDGETED CONSULTING SERVICES (BCS)

**Have you lost key IBM Sterling expertise?**

**Do you have resource gaps in operationalizing your IBM solution?**

**Do you need help in getting more out of your IBM investment?**

### Solution At-a-Glance

The ComResource BCS program gives your business the upper hand by letting you to choose when to engage our IBM Sterling experts, all while keeping costs low and hours flexible. With our combined 40 years experience, our team can provide powerful performance, allowing you to deliver the needs of your customers and internal business units effortlessly.

### **Our Expertise:**

- IBM Sterling File Gateway
- IBM Sterling B2B Integrator
- Gentran Server
- Connect Direct
- Connect Enterprise

### **How We Support You:**

- Onboarding
- Remote Work
- Mapping
- DR/Node Redundancy
- New Feature Implementation
- BPML Development
- Managed File Services
- Architecture Design
- System Health / Auditing
- Entitlements Review

### **Schedule a Free Assessment**

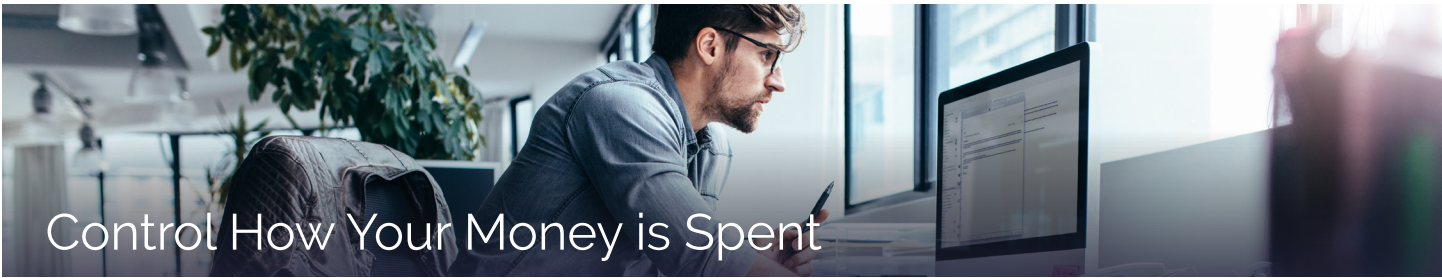
Contact us today to receive your customized IBM Solution plan and quote,



**Ryan Freas**

614-397-5040

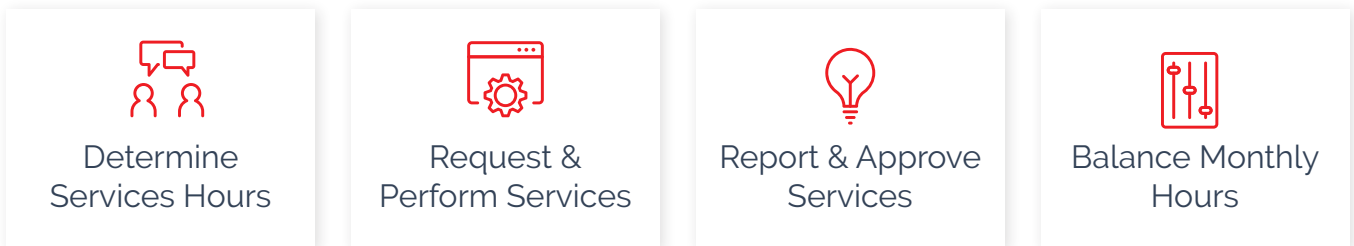
[rfreas@comresource.com](mailto:rfreas@comresource.com)



# Control How Your Money is Spent

Our team will work closely with you to determine the scope of services needed and the required hours for successful delivery. By using our ticketing system or our support line, a qualified resource will be assigned to perform the service(s) and cover any additional system tuning. You will have visibility throughout the process to see where your money has been spent, and if you go under or over the monthly hours, we can either bank or loan those hours\*.

## Our Process



\*There is a maximum of three month's worth of time that can be accumulated as banked or loaned.

## Choose What's Best For You

ComResource offers competitive and flexible pricing plans.

Annual Contract		Semi-Annual Contract	
10-20 hours/month	<b>\$140/hour</b>	10-20 hours/month	<b>\$155/hour</b>
21-40 hours/month	<b>\$130/hour</b>	21-40 hours/month	<b>\$145/hour</b>
41-60 hours/month	<b>\$120/hour</b>	41-60 hours/month	<b>\$135/hour</b>
61+ hours/month	<b>\$110/hour</b>	61+ hours/month	<b>\$125/hour</b>

Example: If you need 10 hours a month, your total monthly cost would be **\$1,400**.

ComResource is a trusted IBM Gold Business Partner with **over 40 years of combined experience** delivering quality solutions and services. We help businesses like yours streamline operations while keeping costs low.

