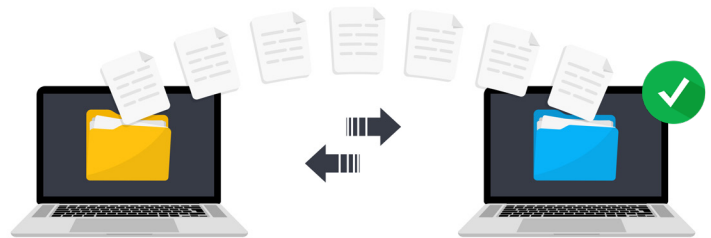


Simplify Your Client Migrations

We Work Directly with Your Customers to Manage the Migration

Successful migrations require strategic planning, best practice implementations, and an experienced team of migration specialists. From managing migrations as a result of client acquisitions or changing middleware solutions, ComResource has effectively and efficiently handled thousands of migrations for our clients.



What Makes Our Migration Approach Successful

Planning

- Know the complete impact to your Clients and Applications before you start
- Model your processes including complexity and effort to determine scope and resource requirements
- Determine testing strategy up front
- Define cutover approach for comms and apps (i.e., bridge, reverse-bridge, direct, etc.)

Communication

- Group Client's to achieve higher success rate and keep project moving
- Plan out initial contact from Business
- Anticipate Client's reaction and plan for slow movement
- Good procedures and training to escalate when needed

Inventory

- Obtain up to date Client contact information
- Define accurate Client file transfer usage
- Determine metadata needs for tracking
- Define escalation and descoping procedures up front
- Create plan to handle scope changes during project

Staffing

- Get professional help when recruiting staff
- Provide training and documentation
- Plan to scale resources as needed
- Provide performance incentives and completion bonus' to ensure retention

Tracking

- Monitor day-to-day progress
- Provide reporting for overall project and individual contributors
- Use collaboration tools to update status
- Report time and budget to management

Get in Touch!

Contact us today to find out how we can help streamline your next customer migration project!

John Straubinger

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With **twenty thousand migrations** under our belt, the ComResource team reduces your burden and delivers a positive customer experience.