COMRESOURCE

Agency *Solutions*

Why ComResource

ComResource has worked with Nationwide Agents and mid-market customers for over 25 years and understands the unique needs, challenges, and requirements of how they do business. To drive performance, productivity, and profits, we have developed **Agency in a Box**, a comprehensive, cost effective, secure and user-friendly technology solution for Independent Agents.

Partnering with the best/most trusted names in the industry, ComResource delivers an innovative technology solution that fulfills the needs of each agent and is easy to scale from small to large enterprise office environments.

Microsoft **SOPHOS**

ConnectWise Automate **aws** **datto**

Introducing Our Solutions

Primary Hosting Services:

Microsoft Azure and Amazon AWS delivers Microsoft Windows 10 Desktop services that can be accessed from anywhere. Just a simple client install on a device gains you access to a fully secured desktop with all of the tools end users are accustomed to using every day.

Microsoft Office 365

The most recognized and employed modern office environment provides a fully-integrated solution featuring best-in-class Office 365 productivity, in addition to, advanced security and device management capabilities that help safeguard your business.

Features:

- » Cloud-based managed resources and hosting environment
- » Secure computing platform
- » Complete office and collaboration suite
- » Full desktop and web-based user experience of Microsoft software: Word, Excel, Outlook, OneNote, Teams, OneDrive and Sharepoint
- » Secure communications: encryption and data loss prevention for the financial and regulated business
- » End user data stored within Microsoft's O365, SharePoint and OneDrive environments with nothing to store locally required
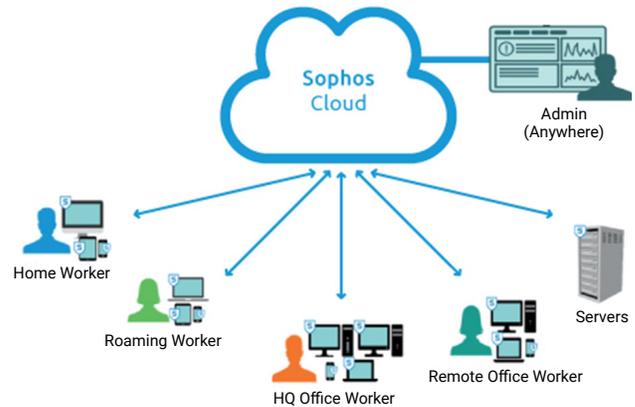
Start your **Agency in a Box** assessment by visiting http://bit.ly/agencyiab

Desktop and End User Protections

A comprehensive end user protection package delivers the critical cybersecurity to protect today's modern workplace environment. ComResource configures each environment with Sophos Advanced Endpoint Protection that includes Ransomware detection and centralized management and monitoring by ComResource. Our certified engineers review each system daily for proper configuration and updated agents, and immediately respond to alerts generated by the system.

Sophos features:

» Antivirus

» Antimalware

» Ransomware detection

» Web filtering

Backup & Disaster Recovery

An additional level of disaster recovery protection is deployed to ensure client data is fully recoverable should an all-to-common "what if" occurs:

» A user accidently deletes or overwrites a file

» An employee leaves the company and removes company data

» A file is compromised by a new virus strain or ransomware

By engaging Datto's cloud service backup solution, you receive forever protection on the following:

» Microsoft Exchange

» OneDrive

» SharePoint

» Outlook

» Calendar

» Contacts

» Automatic back up three times a day

Daily Monitoring & Management

All hosted client workstations and platforms are set-up with built-in tools that continuously monitor and alert the ComResource team to issues as they occur within your environment.

System dashboards are reviewed by the ComResource help desk on a daily basis to manage uptime and to automatically deploy patches and security components, as needed, ensuring that each client is up-to-date and operating with the latest protections.

Discovery   Management   Patching

Monitoring   Automation

Our Process

Assess	Estimate	Implement	Support
• Online Assessment	• Cost Summary	• Infrastructure Delivery	• Engagement Model
• Customized Phone Survey	• Timeline Estimate	• Training / Education	• Create Support Procedures